



## **Biography of Heather Mack**

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Heather has over fifteen years of experience in government and politics. In April 2010, she joined Insurance Bureau of Canada (IBC) as Manager of Government Relations for Ontario.

Prior to joining IBC, Heather was Chief of Staff to the Minister of Health and Long-Term Care and the Minister of Public Infrastructure Renewal. She spent four years with the Ontario Public Service in the Ontario Growth Secretariat and as Executive Assistant to the Deputy Minister of Public Infrastructure Renewal.

Prior to moving to Ontario in 2004, Heather worked for a number of politicians including former Mayor of Winnipeg Glen Murray, and former Minister of Foreign Affairs, Lloyd Axworthy. Heather has extensive experience in the volunteer sector with the Girl Guides of Canada, the United Way, RCMP Victim Services and the Elizabeth Fry Society.

Heather studied philosophy at the University of Winnipeg and criminology at Red River College, Winnipeg. She is a proud member of the Métis Nation.

## **HEATHER'S PRESENTATION IS ON APRIL 6<sup>th</sup> AT THE CENTRE IN DRYDEN**

### **Adapting to climate change: How insurers plan to keep severe weather from taking Canada by storm**

Climate change and the severe weather it produces increasingly affects consumers, governments and insurers. Throughout the past decade alone, we have seen historic national and international weather events - increasingly related to water - with corresponding economic and personal losses. In fact, it is estimated that water-related losses are costing Canadian insurers more than \$1.3 billion a year.

Insurers are no strangers to natural disasters, arriving on the scene quickly to assess damage and help traumatized consumers rebuild their lives. As Canadians become increasingly vulnerable to the effects of climate change, Insurance Bureau of Canada (IBC), the national industry association for private home, car and business insurers, is focusing on the need for governments and consumers to adapt before it's too late. Adaptation efforts include helping municipalities pinpoint weaknesses in their aging sewer and surface water systems so as to mitigate, if not avert, disasters related to infrastructure failure, and helping consumers prepare for natural disasters before they occur. In addition to these adaptation initiatives, IBC is also spearheading a unique disaster response program to help communities hit hard by severe weather.

Heather Mack, Manager of Government Relations for the Ontario Region will provide the insurance industry's perspective on the modern challenge of adaptation in an engaging multimedia presentation.